

Registration

The object of this contract is the current order confirmation of Bystronic Lenhardt GmbH. Registration for a course is possible over the Internet, by mail, fax or email. Registration including the names of participants involved should be completed as early as possible, but in any case no later than three weeks before the beginning of the course. Participation is not guaranteed for applications for registration that are received later unless they are confirmed in writing by Bystronic Lenhardt GmbH. The registration is not legally binding until our written confirmation is received.

Fees for the course

The fee is invoiced when the course begins and is due and payable immediately. The fee is per person for the scheduled event. VAT will be added as required by law. The fee for the course includes the actual instruction, training materials, lunch and break beverages as well as a certificate confirming attendance at the course. Participants are only entitled to exercise a right of retention if the counterclaim is based on the same contractual relationship.

Cancellation

The registration can be cancelled in writing at any time. If registration is cancelled at least 10 days before the beginning of the event, there is no cost for the customer. After that time, or if the participant fails to appear at the beginning of the course, Bystronic Lenhardt GmbH reserves the right to charge the full fee. If the participant who has cancelled less than 10 days before the beginning of the course participates in a later course within one year after the cancelled class is billed, 50% of the cancellation costs can be credited towards the later course. If Bystronic Lenhardt GmbH must cancel a course, claims of the customer against Bystronic Lenhardt GmbH are excluded except in the case of gross negligence or malicious behaviour of employees or other staff retained by Bystronic Lenhardt GmbH. Bystronic Lenhardt GmbH will endeavour to do everything reasonable to remedy or limit the inconvenience if there is an interference in its services.

Lodging

Lodging costs are not included in the price of the course. To make it easy for you to select your lodging, a list of hotels is included with this program. Please make your own room reservation. Please inform the hotel as early as possible concerning changes or cancellation. If you need assistance in booking a room, Bystronic Lenhardt GmbH will be glad to help.

Duration of the course

For the entire duration in days, please refer to the description of each course. Courses that must be conducted with a translator last longer. Please contact us if this will be necessary.

Content of the courses

The courses are carefully prepared and conducted by qualified instructors. The content described in the program represents only a rough structure. Bystronic Lenhardt GmbH reserves the right to modify the content for reasons related to the specialised content of courses or for other reasons, provided this does not affect the essence of the agreed upon training process. The content always refers to the current technical state of the device.

Materials for the course

For all courses we issue accompanying work materials at the beginning of the course. All materials are handed out only over the duration of the course. The documentation that is handed out is for purposes of information. It reflects the currently valid technical state and in particular is not subject to a change and update process.

Copyright

All work materials that are handed out or used during courses are protected by copyright. They must not be duplicated either in whole or in part. All software used in courses is the property of Bystronic Lenhardt GmbH. It must not be copied or duplicated. In the event of failure to observe these conditions, we reserve the right to refuse to allow the person in question to participate in the course. We also reserve the right to take further legal action.

Liability

Bystronic Lenhardt GmbH and its employees or staff whose services it uses shall not be liable for damages caused by accidents that occur during the course or on the premises of Bystronic Lenhardt GmbH's factory or on the grounds of the customer's factory, or for theft of objects brought into rooms where courses are held, in particular items of value or clothes left in checkrooms, unless the damage was caused by maliciousness or gross negligence.

Bystronic Lenhardt GmbH shall not be liable for any consequential damages whatsoever, in particular for damages incurred by the customer when making use of knowledge communicated during training, unless the damage was caused by maliciousness or gross negligence.

Location of courses

The preferred location for the courses is in the facilities of Bystronic Lenhardt GmbH. This setting provides optimal conditions in terms of a suite of machines, presentation equipment and facilities. Upon request, Bystronic Lenhardt GmbH will also conduct training on site at the customer's facility, provided the necessary preconditions are met.

Applicable law, place of jurisdiction and place of fulfilment

If the contractual partner is a commercial agent, the sole place of jurisdiction and the sole place of fulfilment for all litigation ensuing directly or indirectly from the contractual relationship is our business headquarters. However, we are also entitled to bring action at the contractual partner's headquarters.

The law of the Federal Republic of Germany shall apply to all legal relationships between us and the contractual partner. UN sales law (CISG) is excluded. German is agreed upon as the language of the contract.

Data protection

Bystronic Lenhardt GmbH protects your personal data. We will treat data transmitted by participants confidentially and will only use it in keeping with the conditions of data protection law. Personal data means all data saved in connection with the names of participants. Data transmitted to our archives from participants are filed by Bystronic Lenhardt GmbH in our electronic data processing system and is only processed and used for the purpose of providing services and for billing. If you attend a course, your registration information may be made accessible to the other participants through the list of participants. This list of participants serves only for the internal use of Bystronic Lenhardt GmbH and for participants. Unless you indicate another preference, we will inform you in the future about our products and courses and also contact you by fax, email or phone. You may revoke your consent at any time.